



the *Stethoscope*

A Monthly Newsletter of the FMH Auxiliary and Volunteer Program
400 West 7th Street Frederick, MD 21701
Volunteer Office: 240-566-3567 - Website: www.fmh.org



6 New Members

Teresa Bess

Patrick Echenrode

Linda Gery

Maggie Hill

Susan Wilson

Kristi Wood



April 22

President's Message

Joseph Collins

The Cherry Blossoms are in full bloom at the Tidal Basin. In Frederick County the daffodils are in their best yellow finery while local farmers have their fields ready for spring planting. However, Old Man Winter has said wait a minute I am not finished with my season and promptly dumps a ton of snow on Frederick County to temporarily halt the arrival of spring. We know that this is only a last fling and within a few days we will again be basking in the warm spring sun and looking forward to the many things that make this a wonderful time of the year.

With that in mind the Annual Auxiliary Membership Meeting and Luncheon will be held on Wednesday June 14, 2017 at the beautiful Ceresville Mansion. We are so fortunate that Mr. Tom Kleinhanzl, President of Frederick Memorial Hospital, as a thank you for the dedicated service of the Auxiliary, has again agreed to pay for the cost of the luncheon.

You will find a luncheon flier enclosed in this newsletter with all the specific information. If you wish to attend, please fill out the bottom portion of the reservation form and either mail in your reservation or place it in the designated box in the sign-in room in the Volunteer Office. Additional forms will be available in the Volunteer Office.

We **MUST** have your reservation response by **Monday June 5, 2017** as we have a limited space. This early notice is necessary so everyone has sufficient time to make plans for the annual membership meeting and luncheon while getting the reservation forms back in time.

Continued on page 3

Newsletter Committee

2017 Issue 03

Editor & Co-Chairs: Jan McLoon/Joann Ramsburg

Circulation Committee: Joann Ramsburg, Mary Frances Trout, Audrey Hiltbrand, Dorothy Kovatch, Gerry Souders, Jean Kessinger, Beth Callahan, Karen Dotterer

President's Letter

Thomas A. Kleinhanzl

Dear Friends,

Hello and happy spring! I hope you are enjoying the longer and sunnier days. And I suppose we'll take a few of those April showers, too, since that leads to good things in May.

You have all been busy here at FMH. I see you greeting patients and helping their family members and friends throughout the hospital. We have been talking about empathy and compassion with our staff members at recent meetings. The more we can walk in the footsteps of our patients and guests and truly feel what they are facing, the better patient experience we can provide. You are all an integral part of the process, so I want to thank you for your empathy and your compassion. Every time you create a compassionate moment for a patient or visitor, you create a more satisfied "customer" at FMH.

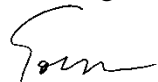
I appreciate that many of you made an extra effort to be here during the snowstorm last month to help us ensure that operations were running smoothly. My friends who were working the snow desk said a few of you were able to take advantage of a four wheel drive ride to and from the hospital. That is great teamwork - volunteer drivers bringing hospital volunteers here to help us all care for the community. Well done!

If you have driven along Route 15 lately you probably noticed that the James M Stockman Cancer Institute is coming along nicely. In just a few months we'll be able to begin moving furniture and equipment into the building and we can put the finishing touches on this beautiful new space. We are also doing some updates externally and internally at FMH Rose Hill so these connected buildings will blend together well. Stay tuned for more information about an open house this summer. You helped us build this new facility and we want to make sure you have a chance to see how it turns out.

We recently moved our staff at the Weis and Fairview buildings to the FRHS Business Center (formerly known as College View). We are pleased to be able to use this renovated space that is already owned by the health system. As a nonprofit organization, we are always striving to be good financial stewards.

We will celebrate National Volunteer Week this month. I'm not sure a week is long enough, though. Our dedicate group of volunteers deserve recognition and thanks throughout the year. Speaking for the leadership team and our staff, I thank you for your efforts to help us deliver the best possible care and customer service to our community. Your time and your talent make the difference!

Best regards,



Tom Kleinhanzl
President & CEO
Frederick Regional Health System

President's Letter – continued

*** Since the luncheon is free and out of respect for others we will require at least a **24 hour** cancellation notice if you find you can't attend the luncheon. Please be advised if you don't provide the required notice of cancellation and don't attend the luncheon you will be responsible for the \$25.00 cost of the meal. ***

Again we want to say a GIGANTIC "Thank You" to Mr. Tom Kleinhanzl and the staff of the hospital for recognizing the Auxiliary volunteers and for funding our annual membership meeting and luncheon.

I look forward with much anticipation to the many spring activities of the Auxiliary and the continued dedication and heartwarming service provided by you the wonderful volunteers of the Frederick Memorial Hospital Auxiliary.

Director's Letter

Sharon Hannaby

Happy Volunteer Week!!! We will celebrate the week of April 23-29. FMH is truly blessed to have such a wonderful, dedicated group of volunteers. I think my favorite thing about the volunteers is the diversity that exists in the group. We have over an 80-year age range, with people from many different ethnicities, backgrounds, religions, and etc. all with one goal – helping others. Please know that you are all valued members of our team.

Introductions!!! I am happy to introduce two new members of our Volunteer Office Staff:

Denise Zigler who will be our new Administrative Assistant. Denise has been employed with FMH since 1978, first in the nursing department and then with rehab for the past 34 years. She has enjoyed working as needed in the hospital Gift Shop. Denise is married with one daughter and lives in Jefferson with her husband Mike.

Bonnie Walters is joining us as our new part-time Volunteer Coordinator. Bonnie Walters was born and raised in Baltimore, MD. After graduating from Towson University with a Bachelor of Arts in Spanish and Secondary Education, Bonnie relocated to Frederick where she has taught at Frederick High School for 38 years. In 2000, Bonnie joined the FHS Career & Technology Department when she received her certificate in Cooperative Vocational Education. In addition to teaching career research and development courses, she coordinates all of the Frederick High School Transition Education Programs and supervises all of the FHS interns, Open Campus, and Work Study students. Bonnie is an avid fan of the Ravens, the Orioles, the BSO, and dogs. She is very excited to be retiring from Frederick County Public Schools this June and joining the FMH Volunteer Services team.

Please welcome these two new members of our team!

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Looking for trainers for the Information Desk and Wings Desk for late spring, and early summer.

As many of you know, our wonderful Volunteer Coordinator, Barbara Poffenbarger retired in March. Also, as many of you know, April-June is our extremely busy time with recruitment, orientation, and training of approximately 50 new high school students. It would be very helpful if anyone would be willing to help with the trainings of these juniors. We train some individually as well as in groups. If you have some afterschool, or evening hours open in May and June, or a Saturday or 2 available for a few hours, please consider helping in this way. We would be very grateful! Please contact Amy Wheeler, 240-566-3567 or email: awheeler@fmh.org.

SLATE OF PROPOSED OFFICERS

The Nominating Committee proposes the following slate of nominees for the open FMH Auxiliary offices for the period July 1, 2017 through June 30, 2019. These nominees will be voted on at the election to be held at the Auxiliary Annual Meeting on June 14, 2017. Nominations may also be made from the floor as long as the consent of the nominee has been previously been received in writing.

Proposed Slate of Officers:

President Elect: Pat Ray
Pat volunteers at Select Seconds and is currently 1st Vice President.

1st Vice President: Harriet Brown
Harriet volunteers at Wings and the Family Center Information Desk.

Recording Secretary: Susie Hill
Susie has been volunteering at the Main Information Desk since June 2016.

Financial Secretary: Sharen Neale
Sharen volunteered at Wings from 2001-2004, then returned in April 2016.

All of the nominees are active members.

Nominating Committee Members: Donna Tisdale, Jan McLoon, Jan Moberly, Luke Krizenesky, and Harriet Brown

Gift Shop

Sharll Hane

We are sad to report that two of our volunteers have left the gift shop to spend more time with their family members. We wish Cindy Stull and Susanne Basford well in their new adventures. We are still looking for volunteers, the shifts are 3 – 4 hours long, see Sharon Hannaby if you interested or know of someone.

The gift shop's new cash register is now up and everything is working after being installed two weeks earlier. We had a few problems with employee's deduction and the credit card machine not working, but they have since been fixed.

Stop by and see some of our new items, we also have a weekly feature item on sale. Check us out for your Easter candy and treats.



SAVE THE DATE

2017 AUXILIARY ANNUAL MEETING & LUNCH

All dues current, active volunteers are welcome to attend.

JUNE 14, 2017 AT 11:30 A.M.
CERESVILLE MANSION
8529 LIBERTY ROAD
FREDERICK, MARYLAND 21701

House Garden Salad with Julienne Vegetables and Sliced Roma Tomatoes

Grilled Marinated Breast of Chicken with Blackberry Vinegar Reduction and Fresh Blackberries

Flounder Stuffed with Fresh Spinach and Shitake Mushroom Glaze with Course Grated Parmesan

Accompaniments

Sorbet Trio with Fresh Berries and Mint Garnish

PLEASE MARK YOUR LUNCHEON PREFERENCE:

_____ Grilled Marinated Breast of Chicken

_____ Flounder Stuffed with Fresh Spinach

NAME _____


PHONE NUMBER _____

COST: The luncheon is FREE however out of respect for others we will require a **24 hour cancellation** notice if you find you can't attend.

***** Please be advised if you don't provide the required notice of cancellation and don't attend the luncheon you will be responsible for the \$25.00 cost of the meal *****

PLEASE RETURN TO:

FMH Auxiliary Volunteer Office
ATTN: Joseph V. Collins
Frederick Memorial Hospital
400 West 7th Street
Frederick, MD 21701

<p><u>100 HOURS</u></p> <p>James Eckhardt Raymond Blowitski Susie Hill John Whalen Corinne Fassler Holly Heiser Esther Ziegler Sandra Posin-Naham</p>		<p><u>500 HOURS</u></p> <p>Suzanne Carney Deborah Clark</p> <p><u>3,000 HOURS</u></p> <p>Jane Phillippe Angela Baroness</p> <p><u>16,000 HOURS</u></p> <p>Philip Smith</p>
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Select Seconds Notes

Pam Schaffert

April doesn't only bring rain showers; it also brings showers of bargains at Select Seconds!!

We recently held our bag sale and were closed for one day to do some housekeeping, reorganizing, and to restock the store with spring and summer items. Please stop by and see what new merchandise we have to offer!

Select Seconds is looking forward to clothing and accessorizing the models at the FMHA Fashion Show on April 14th at Country Meadows. Hope you can make it to this fun event!

In celebration of Earth Day this year, we will offer a donation collection at FMH on April 19th. A truck will be stationed at the Blue Entrance from 6:30 am to 1:00 pm to receive your donations which will go directly to the thrift shop.

Be sure to check out our April store window which will be themed with sun dresses. Window items will be available for purchase by the public on April 25th.

R & A Committee

Pat Dickinson

The Volunteer of the Month for March is Coralinn Kuehl. Coralinn has 9821 hours of volunteering at the Information Desk, Select Seconds, and knitting. She has been a member since 2004.

The R&A committee, along with Select Seconds, are holding a Fashion Show on Monday, April 17, 2017 at Country Meadows. The cost of the event is \$18.00, which includes the meal and show. Signup sheets are in both the FMH Volunteer office sign-in room and at Select Seconds. Money is due upon sign-in to the Volunteer office.

The Annual Picnic will be held May 24 at the Monocacy Village Park Pavilion from 5 pm until dusk – rain or shine. The event is free for volunteers, \$4 for guests, and includes pre-picnic games, and the picnic, followed by bingo. Please bring a side dish, salad or dessert to share. Fried chicken, BBQ, rolls, table service and beverages

will be provided. Signup sheets will be set up late April. Please note on the sheet what you would like to bring. Deadline for signup is May 17.

The committee planned to have representatives at the Frederick County Retired School Personnel Assn. luncheon, on Tuesday, 3/14; however the weather had other plans and the luncheon was cancelled. We will make an effort to attend their next luncheon on May 17.

Hour-by-Hour

Hours Committee

Volunteer hours worked for the month of February 2017 were:

- ❖ 57 Juniors worked 360.25 hours
- ❖ 56 College students worked 620.50 hours
- ❖ 302 Seniors worked 5,199.50 hours



Total hours worked in February were 6,180.25.



Select Seconds - Betty Kreh

The Select Seconds profit for February was \$6,293.19.

Gift Shop - Sharll Hane

The Gift Shop's profit for February was \$3,107.86

Happy Easter!



April 16, 2017



Frederick Memorial Hospital Auxiliary
400 West Seventh Street
Frederick, MD 21701

Non-Profit Organization
U.S. Postage Paid
Frederick, MD. 21701
Permit No. 6

CURRENT RESIDENT OR:

**COMING
SOON!**

\$6 Dollar Sale	April 10 & 11
Fudgie Wudgie	April 12-13
FMHA Fashion Show	April 17
Books are Fun	May 10, 11 & 12
Annual Picnic	May 24
Annual Membership Mtg.	June 14
Uniform Sale	June 20 & 21