



the Stethoscope

A Monthly Newsletter of the FMH Auxiliary and Volunteer Program
400 West 7th Street Frederick, MD 21701

Volunteer Office: 240-566-3567 - Website: www.fmh.org
Stethoscope Website: <http://www.fmh.org/About/Volunteering/Newsletter.aspx>



16 New Members

- Kelly Leclerc
- Linda Motton
- Barbar Farrar
- Jennifer Marshall
- Mary Bellamy
- Todd McGonigal
- April Kennedy
- Cynthia Naugle
- Sandi Cavanagh
- Wendy Mopsik
- Daniel Housam
- Kathleen Smith-Jones
- Catherine Fisher
- Kathy Childers
- Sharon West
- Beverly Donald

President's Message

Joseph Collins

As I was sitting in my seat on Southwest Flight 2762 on January 2nd at the Austin, Texas airport waiting for the plane to be de-iced for my return home I realized that another year had evaporated into history. Yes, it's hard to believe that 2017 is history but it did leave us with a multitude of great memories and many accomplishments. As volunteers at Frederick Memorial Hospital we should all be proud of the part we play in making FMH the great hospital that it is today.

I would like to thank all volunteers –adult, college and junior for their hard work in making 2017 a great year and helping to end 2017 on a high note. Under the tireless leadership of Darlene and John Aulls the 27th Annual Tree of Lights Campaign had another outstanding year in raising funds for the purchase of a Lucas CPR device for the hospital emergency department. Sue Basford again did a super job with the organization and management of her team of 50 Auxiliary volunteers who helped staff the various serving areas for the annual hospital holiday party. Early reports indicate it was the best holiday party to date. Finally, I want to thank those volunteers who worked the Books Are Fun sale and staffed their various service areas during the hectic holiday season always doing so with a friendly smile and helping hand.

I look forward with much anticipation to 2018 and the many opportunities and challenges that await us. I have full confidence in the abilities of the caring FMH Auxiliary Volunteers to help the administration and staffs of Frederick Memorial Hospital achieve its goal of delivering the highest level of quality health care to the citizens of our community.

Newsletter Committee

Editor & Co-Chairs: Jan McLoon/Jacob Moseley

Circulation Committee: Jacob Moseley, Beth Callahan, Karen Dotterer, Dorothy Kovatch , and Brenda Myers

2018 Issue 01

President's Letter

Thomas A. Kleinhanzl

Dear Friends,

Happy New Year! I hope your holidays were enjoyable and relaxing. Thank you again for all of the activities you coordinate to make our holidays special, including the beautiful trees that decorate our campus throughout the season.

The start of a new year is a time for making resolutions and one of ours has been to reduce costs by actively looking for areas where we improve our processes, while still providing superb quality and superb service to our community.

To that end, FRHS has launched a program called Accelerate 20/20. The program helps us identify ways we can save money by eliminating waste throughout the organization – whether that is waste in time due to processes that can be improved or waste in supplies or other costs.

Since you are part of many different processes throughout the organization, you may be asked to give input for Accelerate 20/20. If you have any ideas to reduce or eliminate waste, please contact Sharon Hannaby. I thank you in advance for the insights that you can contribute to this very important program.

As I'm sure you are aware, we have a difficult flu season on our hands. Our patient census is already being impacted by it and we expect to continue to see flu patients until March or later. Due to the severity of the flu strain this year, we have implemented visitor restrictions to protect patients, visitors, volunteers and staff.

We will continue to update our visitor policy as needed. You can review the latest visitor restrictions as they come out and are posted at the hospital entrances and other locations. As the face of our organization, many of you are the first to greet visitors so please direct them to the flu stations located at each entrance to the hospital.

We are working hard to schedule our clinical staff appropriately to keep up with the demand that a higher patient volume creates during the flu season. We appreciate all of the help you provide in keeping visitors informed.

As always, the senior team and I thank you for your commitment to our organization and the community we serve. We could not accomplish our goals without you. Your smile makes a difference to our patients and visitors each and every day.


Best regards,




Tom Kleinhanzl
President & CEO
Frederick Regional Health System

Director's Letter

Sharon Hannaby

I hope this newsletter finds everyone well and avoiding the flu and other germy  things going around. So far, we have been very lucky weather-wise as long as one doesn't mind the constant ups and downs in the temperature.

Happy Valentine's Day!! Since our volunteers are the  our hospital, this holiday is for you. We truly can't thank you enough for all that you do but we can list some of the reasons our volunteers are special:

- ♥ You give your time to help others
- ♥ You are warm and welcoming to our patients, visitors, and staff
- ♥ You are committed
- ♥ You are faithful
- ♥ You go above and beyond to assist
- ♥ You recruit your friends and family members
- ♥ You never fail to amaze with how much you can accomplish



Always!!

Select Seconds Notes

Pam Schaffert

The items in our western-themed window will be available for sale to the public on January 26th. Starting on January 27th, the next window will be all things Asian – just in time for Chinese New Year!

If you get a chance, stop by and see what we have to offer. We especially have a large stock of ladies' winter clothing, shoes, boots, accessories, and jewelry. We also have a great selection of housewares including some nice crystal pieces, glassware, and collectibles. Select Seconds volunteers are working hard to get the merchandise out on the sales floor and to provide you with top notch customer service. Don't forget, we are open until 9:00 p.m. during Downtown Frederick's First Saturday each month!

Donations Wanted – Right now we are especially in need of men's clothing, especially winter coats, casual tops, sweaters, jeans, and shoes. As you clean out your closets, please consider dropping these items by our shop.

Auxiliary New Business

The FMH Auxiliary Nominating Committee is actively searching for volunteers for the following positions:

- President-Elect
- Second Vice-President (Responsible for Membership Recruitment and Appreciation)

If you are interested in either of these positions, please contact any committee member below:

Linda Blowitski (301-865-4363) Chairman

Harriet Brown (301-898-5454)

Sharll Hane (301-663-4275)

Carol Norris (301-624-1787)

Susan Chapman (301-695-7261)



Important Information Regarding Hospital Entrance #3 (blue entrance)

Effective immediately, entrance #3 (blue entrance) will be on card access only from 5pm to 6:30am Monday through Friday and from 5pm on Friday evenings until 6:30am on Monday mornings. Your volunteer ID badge will allow you access to enter. The badge reader is just to the right of the entry doors (box with keypad).

Wings volunteers – will still continue to do discharges using this entrance but will need to be sure you have your badge to get back into the building.

This is being done for your safety. If someone is knocking/gesturing for you to let them in, please point them to another entrance. If anyone gets aggressive about entering, please call Security at ext. 3505 for assistance.

Please keep this information for your use only. *The hospital does not want it to become a staff entrance on the weekends. Signage directing visitors will be posted.*

Gift Shop

Sharll Hane



Christmas and the holidays are behind us, and we are looking at a new year. Stop by the Gift Shop and see what we have for Valentine Day. We have gifts, balloons, candy, cards and flowers.

We have a book titled Streams of Mercy, written by Ronke Carons. Some of you might remember her; she used to work in the hospital cafeteria. It's about her life's journey, ups and downs, and faith.

We would like to welcome a new member to the Gift Shop family, her name is Jassbeck Ramirez. She is a college student who is currently volunteering at the information desk. We also have a volunteer out on medical leave, Janet McKay. We wish her a speedy recovery. We are still looking for volunteers to work the 1st, 3rd, and 5th Sundays. If anyone is interested, please see Sharon Hannaby.

Volunteer Award Hours

Joann Ramsburg

100 HOURS

Jacqueline Lamb
Joyce Anthony
David Burton
David Grieger
Barbara Nolte
Janie Laing
Barbara May

500 HOURS

Marlene Andrus
Paul Zimmerman
Patrick Eckenrode
Sharon Neale
Alex Slater
Nancy Harmon



7,000 hours

Philip Smith

1,000 hours

Merhle Moser
Diana Ball

2,000 hours

Kenneth Michael
Sharll Hane

3,000 hours

Patricia Ray

5,000 hours

Darlene Aulls

Hour-by-Hour

Hours Committee

Volunteer hours worked for the month of November 2017 were:

- ❖ 65 Juniors worked 664.75 hours
- ❖ 42 College students worked 494.50 hours
- ❖ 349 Seniors worked 5,793.50 hours



Total hours worked in November was 6,952.75

Volunteer hours worked for the month of December 2017 were:

- ❖ 68 Juniors worked 706.00 hours
- ❖ 48 College students worked 544.00 hours
- ❖ 328 Seniors worked 4,816.75 hours

Total hours worked in December was 6,066.75



Select Seconds – Betty Kreh

Select Seconds Sales for November 2017 was \$19,893.76

Select Seconds Sales for December 2017 was \$14,064.38

Gift Shop – Sharll Hane

Gift Shop profit for December was \$17,745.31

Fundraising – Mary Lou Minnick

Profit from the December Fudgie Wudgie was \$155.00

Profit from December Silver Sale was \$198.20

Profit from the Books R Fun December 18-20 sale was \$1,971.81

February Celebrations



February 14

And



February 19



Frederick Memorial Hospital Auxiliary
400 West Seventh Street
Frederick, MD 21701

Non-Profit Organization
U.S. Postage Paid
Frederick, MD. 21701
Permit No. 6

CURRENT RESIDENT OR:



February 14-15 - Uniform Sale

March 29-30 - Fudgie Wudgie

April 9-10 - \$6 Sale

May 9-10-11 - Books are Fun/Collective Goods